

### સૌરાષ્ટ્ર યુનિવર્સિટી

એકેડેમિક વિભાગ, યુનિવર્સિટી કેમ્પસ, યુનિવર્સિટી રોડ, રાજકોટ – ૩૬૦૦૦૫ ફોન નં. : (૦૨૮૧) ૨૫૭૮૫૦૧ એક્સટે. નં. ૨૦૨ ,૩૦૪,૨૨૪ / ફેક્સ નં. : (૦૨૮૧) ૨૫૭૬૩૪૭ ઈ-મેઈલ academic@sauuni.ac.in

नं. 2500969 12024 તા:- ? / /૦૪/૨૦૨૫

B.B.A.

પરિપત્ર:-

સૌરાષ્ટ્ર યુનિવર્સિટીની મેનેજમેન્ટ વિદ્યાશાખા દેઠળનો સ્નાતક કક્ષાના B.B.A.અભ્યાસક્રમ ચલાવતી સર્વે સંલગ્ન કોલેજના આચાર્યશ્રીઓને આથી જાણ કરવામાં આવે છે કે, NEP-2020 અંતર્ગતના રાજ્ય સરકારશ્રીના તા.૧૧/૦૭/૨૦૨૩નો ઠરાવ, ત્યારબાદ તા.૨૭/૦૭/૨૦૨૩ના રોજ પ્રકાશિત થયેલ સ્ટાન્ડર્ડ ઓપરેટિંગ પ્રોસિજર (SOP) તેમજ ત્યારબાદ તેને આનુસંગિક તા.૨૮/૦૭/૨૦૨૩ના રોજ આવેલ સુધારા મુજબના અભ્યાસક્રમો ચેરમેનશ્રી B.B.A. વિષયની અભ્યાસ સમિતિ દ્વારા રજુ કરાયેલ B.B.A. સેમેસ્ટર - ૦૫ અને ૦૬ના અભ્યાસક્રમો આગામી શૈક્ષણિક સત્ર જુન-૨૦૨૫થી અમલમાં આવે તે રીતે મેનેજમેન્ટ વિદ્યાશાખા દેઠળની B.B.A.વિષયની અભ્યાસ સમિતિ, એકેડેમિક કાઉન્સિલ અને બોર્ડ ઓફ મેનેજમેન્ટની બહાલીની અપેક્ષાએ માન.કુલપતિશ્રીને મંજુર કરવા ભલામણ કરેલ છે. જે માનનીય કુલપતિશ્રીએ મંજુર કરેલ છે. જે ધ્યાને લઈ તે મુજબ તેનો અમલ કરવા વિનંતી.

(મુસદો કુલસચિવશ્રીએ મંજુર કરેલ છે.) બિડાણ:- ઉક્ત અભ્યાસક્રમ (સોફ્ટ કોપી)

સઠી/-(ડૉ.આર.જી.પરમાર) કુલસચિવ

રવાના કર્યું

એકેડેમિક ઓફિસર

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૧. મેનેજમેન્ટ વિદ્યાશાખા B.B.A. વિષય યલાવતી સ્નાતક કક્ષાની સર્વે સંલગ્ન કોલેજના આચાર્યશ્રીઓ તરફ

૨. <u>મેનેજમેન્ટ</u> વિદ્યાશાખા ઠેઠળની <u>મેનેજમેન્ટ</u> વિષયની અભ્યાસ સમિતિના સર્વે સભ્યશ્રીઓ તરફ

નકલ જાણ અર્થે રવાના:-

માન.કુલપતિશ્રી/કુલસચિવશ્રીના અંગત સચિવ

નકલ રવાના:- (જરૂરી કાર્યવાહી અર્થે)

૧. ડીનશ્રી, મેનેજમેન્ટ વિદ્યાશાખા

ર. જોડાણ વિભાગ

3. પી.જી.ટી.આર.વિભાગ

૪. પરીક્ષા વિભાગ



## SAURASHTRA UNIVERSITY

## RAJKOT

(Accredited Grade B by NAAC)



## Faculty of Business Management Curriculum and Credit Framework Semester – V & VI

## for

## Bachelor of Business Administration (B.B.A.)

As Per National Education Policy - 2020

## **Effective From**

June – 2025 (As Per SOP)

	Saurashtra University, Rajkot Faculty of Business Management BBA Curriculum as Per NEP - 2020											
B.B.A. Semester - V												
Sr.	Course											
No	Category	Course Title	Credit	Theory	Practical	IM	EM	Total				
1	Major/Core	Business Law	4	4		50	50	100				
		(Select any one Group Specialisation )		4		50	50	100				
2 & 3	Major/Core	<u>*Marketing</u> (1) Digital Marketing (2) Rural Marketing <u>* Finance</u> (1) Financial Services		4		50	50	100				
4	Minor	Cost Accounting	4	4		50	50	100				
5	Minor	Business Environment	4	4		50	50	100				
6	SEC	Business Research Methods	2	2		25	25	50				
			22			275	275	550				

	1	B.B.A. Semest	er - VI	1	1	1	•	1
Sr. Course No Category		Course Title	Credit	Theory	Practical	IM	EM	Total
1	SI	Internship Training / Field Project	4		4	0	100	100
2&	Major/Core	(Select any one Group		4		50	50	100
3		Specialisation )						
		<u>*Marketing</u> -						
		(1) Integrated Marketing						
		Communication						
		(2) Service Marketing						
		<u>* Finance</u>						
		(1) Security Analysis & Portfolio	8	4		50	50	100
		Management - I		4		30		100
		(2) Security Analysis & Portfolio						
		Management - II						
		<u>*Human Resource</u>						
		(1) Cross cultural HR and Industrial						
		Relations						
		(2) Talent Acquisition						
4	Major/Core	Management Accounting	4	4		50	50	100
5	Minor	Direct Taxes	4	4		50	50	100
6	AEC	Select Any One						
		1. Business English	2	2		25	25	50
		2. Social Media & Blog writing						
			22			225	325	550
Note	: Internal Evalu	ation as per SOP Guidelines of Saurash	tra Unive	ersity, Rajk	ot Letter No	. AK/9	0882	/2023
Date	d: 10.10.2023							



## For B.B.A. Semester – 5

(With effective from June - 2025)

Page **3** of **38** 



	Bachelor of Business Administration (B.B.A.)							
Semester	V	<b>Course Title</b>	Business	Course Code				
			Law					
Type of Course	Major	Credit	4	Theory	04 Hours			
Practical	NIL	Teaching	60	Internal Marks	50			
		Hours						
<b>External Marks</b>	50	Total Marks	100	External Exam	2hrs.			
				Time				

**COURSE OUTCOMES:** To impart preliminary knowledge in respect of Laws to be followed while carrying the business.

	COURSE CONTENT							
Unit-1	Introduction to law and legal system	Hours: 12						
	• Introduction to law, Object of law, Need for the knowledge of law, source of law.							
	• Preamble to the constitution of India (with explanation of all the terms	used in the						
	preamble)							
	• Fundamental Rights, Fundamental Duties (Briefly).							
	Hierarchy of the judiciary and the courts in India.							
Unit – 2	Contract Law - I	Hours: 12						
	Object, definition and features of Contract law.							
	• Essential elements of contracts.							
	Classification of contracts							
	• Offer and legal rules as to an offer, Acceptance and legal rules as to acce	ptance.						
	• Consideration and legal rules as to consideration. Exceptions to the rule 'no							
	consideration no contract'.							
	• Capacity to contract: contracts with a minor, contracts with people of un	sound mind,						
	contracts with people disqualified by law.							
Unit - 3	Contract Law - II	Hours: 14						
	• Free consent: consent and free consent, (brief description of Coerci	on, Undue						
	influence, Misrepresentation, Frauds and Mistake)							
	• Legality of Object: When consideration or object is unlawful. Un illegal agreements.	llawful and						
	<ul> <li>Void agreements: List of void agreements, uncertain agreements, wage</li> </ul>	ring						
	• Vold agreements: List of vold agreements, uncertain agreements, wage agreements.	ing						
	<ul> <li>Discharge of contracts: Discharge by performance, Discharge by a</li> </ul>	greement or						
	consent, Discharge by impossibility, Discharge by lapse of time,	•						
	operation of law, Discharge by breach of contract.							
	• Remedies for breach of contracts: Rescission of the contract, Suit for d	amages (very						
	brief description of different types of damages), Suit upon quantum m							
	specific performance, Suit for injunction.							
Unit – 4	Consumer Protection Act, 2019	Hours: 10						
	Introduction and Definition							
	Rights and Responsibilities of Consumers							
	Consumer Protection Councils							
	<ul> <li>Consumer Redressal Forum</li> <li>Consumer Redressal Process</li> </ul>							
Unit - 5		Hours: 12						
01111-3	Negotiable Instruments Act     Definition of Negotiable Instrument	110u15: 12						
	sind determined of regolable model and an end							
	Promissory Note: Definition and essential elements.							



- Bill of Exchange: Definition and essential elements.
- Difference between Promissory Note and Bill of Exchange.
- Cheques: Definition.
- Difference between Cheques and Bill of Exchange.

#### REFERENCES

- Elements of Mercantile Law, N. D. Kapoor, Sultan Chand & Sons, New Deli
- Indian Contract Act, Sale of Goods Act and Partnership Act; Desai TR : SC Sarkar & Sons
- Mercantile Law, S.S. Gulshan: Excel Books
- Legal Aspect of Business, Pathak: TMH
- The Negotiable Instruments Act; Khergamwala JS: NM Tripathi
- The Principles of Merchantile Law, Singh Avtar, Eastern Book Company
- Business Regulatory Framework, Maheshwari & Maheshwari: Himalaya Publishing
- Business Law, Kapoor ND: Sultan Chand & Sons
- The Constitution of India: Bare Act with short notes for students A. R. Khan, Publisher: Access Publishing.
- Indian Judicial System
- Mathew, P.D. & P.M. Bakshi, Publisher: New Delhi: ISI, 2002



	Bachelor of Business Administration (B.B.A.)							
Semester	V	Course Title	Digital Marketing (Marketing Group)	Course Code				
Type of Course	Major (Marketing)	Credit	04	Theory	04 Hours			
Practical	NIL	Teaching Hours	60	Internal Marks	50			
External Marks	50	Total Marks	100	External Exam Time	2 Hours			

- Develop a foundational understanding of how Digital Marketing works.
- Understanding Digital Marketing Setup
- Be clear and equipped with latest trends in digital Marketing

Pedagogy: Theory, Exercise

### COURSE CONTENT

Unit-1	Introduction to Digital Marketing	Hours: 12						
	Introduction, Concept & Meaning of Digital Marketing							
	Evolution of Digital Marketing	Evolution of Digital Marketing						
	<ul> <li>Traditional Marketing vs. Digital Marketing</li> </ul>	Traditional Marketing vs. Digital Marketing						
	Importance of Digital Marketing							
	Digital Marketing Landscape							
	Key Drivers							
	Overview of Digital Consumers and Communities, Gen Y & Netizen's	expectation						
	& influence with respect to Digital Marketing.							
Unit – 2	Digital Marketing Planning	Hours: 12						
	Applying Segmentation, Targeting and Positioning to digital community	ications						
	Online Consumer Behaviour							
	Overview of Digital Marketing Mix							
	POEM Framework							
	<ul> <li>Skills in Digital Marketing,</li> </ul>							
	Digital Marketing Strategy	1						
Unit - 3	Digital Marketing Communication and Channel Mix	Hours: 12						
	<ul> <li>Designing Digital Communication Mix</li> </ul>							
	Digital Marketing Campaign Management							
	<ul> <li>Content Management &amp; Web Design,</li> </ul>							
	<ul> <li>Search Engine Optimization and SEO techniques</li> </ul>							
	Google web-master and Web Analytics Overview	r						
<b>Unit – 4</b>	Digital Marketing Execution	Hours: 12						
	<ul> <li>Basic elements of Digital Marketing Campaign and their Execution</li> </ul>							
	<ul> <li>Managing Digital Marketing Revenue,</li> </ul>							
	<ul> <li>Managing Service Delivery and Payment,</li> </ul>							
	Role of Artificial Intelligence, Virtual Reality & Augmented Realit	y in Digital						
	Marketing,							
	Managing Digital Implementation Challenges							
Unit - 5	Terminology used in Digital Marketing	Hours: 12						
	• PPC							
	Social Media Marketing,							
	Affiliate Marketing,							
	Mobile Marketing							
	Digital Ethics							



Skill Development Activities: Practical Applications.

#### REFERENCES

- Bhatia, Puneet Singh. Fundamentals of Digital Marketing.2ed., 2023, Pearson.
- Ahuja, Vandana. Digital Marketing. 2015, Oxford University Press
- Kingsnorth, Simon (2022), Digital Marketing Strategy: An Integrated Approach to Online Marketing. New Delhi: Kogan Page.
- Gupta, Seema (2022), Digital Marketing. Noida, UP: McGraw Hill Education (India) Pvt. Ltd.
- Hafiz, Adnan (2024), Fundamentals of Digital Marketing: Text and Cases, New Delhi: Book Rivers.
- Rochelle Grayson (2023), Foundations in Digital Marketing, BCcampus Open Ed, https://opentextbc.ca/



	Bach	elor of Busi	iness Administration	1 (B.B.A.)	
Semester	V	Course Title	Rural Marketing (Marketing Group)	Course Code	
Type of Course	Major (Marketing)	Credit	04	Theory	04 Hours
Practical	NIL	Teaching Hours	60	Internal Marks	50
External Marks	50	Total Marks	100	External Exam Time	2 Hours

- The objective of this course is to explore the students to the Agriculture and Rural Marketing environment so that they can understand consumer's and marketing characteristics of the same for understanding and contributing to the emerging challenges in the upcoming global economic scenario.
- To explore various facets of rural marketing and expose them towards rural market environment and challenges in the globalized economies.
- Identifying the characteristics and dynamics of rural consumers, including demographics, income levels, and lifestyle patterns.
- Analyzing the unique challenges and opportunities presented by rural markets, such as infrastructure limitations and cultural nuances.

Pedagogy: Theory, Exercise

	COURSE CONTENT	
Unit-1	Introduction to Rural Marketing	Hours: 12
	Concept and meaning of Rural Marketing.	
	Significance of Rural Marketing In India.	
	Characteristics of Rural Marketing.	
	Rural India: Demographic Profile.	
	Challenges to Rural Marketing In India.	
	Nature of Rural Consumer.	
Unit – 2	Understanding Rural Environment	Hours: 12
	Concept and Meaning of Rural Environment.	
	Rural Consumers Dimensions –	
	Buying Decision Process	
	Rural Marketing Mix	
	Rural Infrastructure and Institutions.	
	<ul> <li>Impact of Technology on Rural Environment.</li> </ul>	
	Case Study	
Unit - 3	Rural STP	Hours: 12
	Rural Market Segmentation and targeting,	
	Positioning Strategies for Rural Market.	
	• Strategies for New Product Planning & Development for Rural Marl	cets,
	Product Mix.	
	Pricing Strategies for Rural Markets-Pricing Policies, Innovation in	Pricing of the
	Products.	
	Case Study	
Unit – 4	Rural Communication and Distribution	Hours: 12
	Challenges in Rural Communication,	
	<ul> <li>Advertising and Sales Promotion for Rural Markets,</li> </ul>	
	Rural Media, Branding in Rural Markets,	
	<ul> <li>Issues in Rural Distribution Channels,</li> </ul>	
	• Tapping the Rural Markets, Rural Retailing,	



	Haats/Shandies, Vans & Mobile Stores,						
	<ul> <li>Innovation in Rural Distribution Systems.</li> </ul>						
	Case Study						
Unit - 5	Rural Market- Sector AnalysisH	ours: 12					
	Rural Marketing of FMCGs and consumer durables: Case Studies of Marketing of FMCGs.						
	<ul> <li>Issues related to Marketing of Consumer Durables in Rural Markets;</li> </ul>						
	Rural Marketing of Financial Services: Banking Services and Insurance.						
	Rural Marketing of Agricultural Inputs – Tractor, Fertilizer and Agro- Agricultural	chemicals					
Skill De	evelopment Activities: Practical Applications.						
	REFERENCES						
•	Rural marketing and management – Gupta- PHI publication						
•	Issues and Challenges in the Rural Marketing– Dr. A. Selvaraj - Scientific Publish	ers					
	Rural Marketing -Kashyap, P. &Raut, S., Biztantra						
•	Rural Marketing - T.P. Gopal Swamy, Vikas Publishing House						
•	Rural Marketing -Dogra, B. &Ghuman, K., TMH						
	Rural Marketing -Velayudhan, S. K. SAGE Publication						
•	Rural Marketing - Mathur, U.C, Excel Books						



	Ba	chelor of Bus	siness Administratio	n (B.B.A.)			
Semester	V	Course Title	Financial Services (Finance Group)	Course Code			
Type of Course	Major (Finance)	Credit	04	Theory	04 Hours		
Practical	NIL	Teaching Hours	60	Internal Marks	50		
External Marks	50	Total Marks	100	External Exam Time	2 Hours		

- Gain knowledge of financial services, their market structure, and growth in India.
- Analyze merchant banking, leasing, venture capital, credit rating, factoring, and mutual funds.
- Develop the ability to evaluate financing choices and investment opportunities.

**Pedagogy:** Case studies, real-world financial market examples, and problem-solving exercises. Group discussions, role-plays, guest lectures by industry experts, and financial simulation activities.

	COURSE CONTENT						
Unit-1	Introduction to Financial Services	Hours: 12					
	Financial services-concepts, objectives, functions, characteristics, financial	ial services					
	market: concepts, constituents-Growth of financial services in India						
Unit – 2	Merchant Banking and Public Issue Management	Hours: 12					
	Definition- Functions- Merchant Bankers Code of Conduct-						
	Public Issue Management: Concept-Functions-Categories of Securities Issue M						
	Public, Management of Issue, Manager-role of issue manager Marketing of is	sues-Under					
	writing, types, benefits functions						
Unit - 3	Leasing & Hire Purchase	Hours: 12					
	Concepts of leasing, types of leasing – financial & operating lease, direct lease						
	lease back, advantages and limitations of leasing, Lease rental determinati	on; Finance					
	lease evaluation problems (only from Lessee's angle),						
		Hire Purchase interest &Installment, difference between Hire Purchase & Leasing, Choice					
_	criteria between Leasing and Hire Purchase,						
Unit – 4	Venture Capital & Credit Rating Agencies	Hours: 12					
	Venture Capital – Concept, Evolution, Process, VC Scenario in India						
	Credit Rating – Concept, Types, Merits and Demerits, Credit Rating Agencie	es and their					
	Methodology						
Unit - 5	Factoring & Mutual Funds	Hours: 12					
	Definition-mechanism-Functions-Types-Advantages-Disadvantages-difference	e between					
	Bill Discounting and factoring						
	Mutual Fund – Concept-Organizational structure of Mutual Fund-Types of M						
	(From the point of investors-From the point of promoters)- Benefits of Mu	itual Funds-					
Cleill Davra	Investment of Mutual Funds						
Skill Deve	lopment Activities:						
N.C.	REFERENCES						
	Y. Khan: Financial Services, Tata McGraw –Hill						
	ichiraju: Indian Financial System, Vikas Publishing House.						
-	. Verma: A Manual of Merchant Banking, Bharath Publishing House.						
	Sriram: Hand Book of Leasing, Hire Purchase & Factoring, ICFAI, Hyderabad.						
• Ennew. C. Trevor Watkins & Mike Wright: Marketing of Financial Services, Heinemann							

Professional

	Ba	chelor of Bus	iness Administratio	n (B.B.A.)		• • • • •
Semester	V	Course Title	Financial Planning & Investment (Finance Group)	Course Code		
Type of Course	Major (Finance)	Credit	04	Theory	04 Hours	
Practical	NIL	Teaching Hours	60	Internal Marks	50	
External Marks	50	Total Marks	100	External Exam Time	2 Hours	

- Develop expertise in financial planning, risk management, and investment strategies for • informed decision-making.
- Gain practical knowledge of retirement planning, insurance selection, and risk analysis for financial security.
- Understand and apply provident fund schemes (EPF & PPF) to ensure long-term wealth • accumulation and stability.

**Pedagogy**: Case Studies, Real-World Financial Simulations, And Interactive Discussions, Hands-On Exercises, Expert Lectures, And Financial Planning Tools.

#### **COURSE CONTENT**

Unit-1	Introduction To Financial Planning	Hours: 12
	Introduction, Objectives, Concept of Financial Planning, Definitions of Financial	cial Planning,
	Objectives of Financial Planning, Importance of Financial Planning, Char	acteristics of
	sound Financial Plan, Different Types of Financial Planning, Financial Planni	ng Process.
Unit – 2	Overview Of Risk Management and Investment Planning	Hours: 12
	Introduction, Objectives, Concept of Risk Management and its importance,	
	Risk Management, Techniques of Risk Management, Concept of Investme	ent Planning,
	Objectives of Investment Planning, Importance of Investment Planning	•
Unit - 3	Retirement Planning Analysis	Hours: 12
	Introduction, Objectives, Retirement Need Analysis: Concept, Retirement N	leed Analysis
	Techniques, Meaning of Retirement Planning, Need for Retirement Plannin	ig, Process of
	Retirement Planning, Sources of Retirement Planning, Development of Retire	ement Plans
<b>Unit – 4</b>	Risk Analysis and Insurance Planning	Hours: 12
	Introduction, Objectives, Risk Management, Importance of Risk Management	gement, Risk
	Management Important in Personal Financial Planning, Factors to Be Cons	idered While
	Management Important in Personal Financial Planning, Factors to Be Cons Taking Insurance Decision, Insurance Decision in Personal Financial Plannin	idered While
Unit - 5	Management Important in Personal Financial Planning, Factors to Be Cons Taking Insurance Decision, Insurance Decision in Personal Financial Plannin <b>Employees Provident Fund (EPF) &amp; Public Provident Fund (PPF)</b>	idered While g Hours: 12
Unit - 5	Management Important in Personal Financial Planning, Factors to Be Cons Taking Insurance Decision, Insurance Decision in Personal Financial Plannin <b>Employees Provident Fund (EPF) &amp; Public Provident Fund (PPF)</b> Introduction, Objectives, Employees Provident Fund (EPF), Key Features of	idered While g Hours: 12 EPF Scheme,
Unit - 5	Management Important in Personal Financial Planning, Factors to Be Cons Taking Insurance Decision, Insurance Decision in Personal Financial Plannin <b>Employees Provident Fund (EPF) &amp; Public Provident Fund (PPF)</b> Introduction, Objectives, Employees Provident Fund (EPF), Key Features of Benefits of the EPF, Types of Employees' Provident Fund, Tax Treatment of	idered While g Hours: 12 EPF Scheme, Contribution
	Management Important in Personal Financial Planning, Factors to Be Cons Taking Insurance Decision, Insurance Decision in Personal Financial Plannin <b>Employees Provident Fund (EPF) &amp; Public Provident Fund (PPF)</b> Introduction, Objectives, Employees Provident Fund (EPF), Key Features of Benefits of the EPF, Types of Employees' Provident Fund, Tax Treatment of to different Category of Provident Fund, Public Provident Fund, Benefits of P	idered While g Hours: 12 EPF Scheme, Contribution
	Management Important in Personal Financial Planning, Factors to Be Cons Taking Insurance Decision, Insurance Decision in Personal Financial Plannin <b>Employees Provident Fund (EPF) &amp; Public Provident Fund (PPF)</b> Introduction, Objectives, Employees Provident Fund (EPF), Key Features of Benefits of the EPF, Types of Employees' Provident Fund, Tax Treatment of	idered While g Hours: 12 EPF Scheme, Contribution
	Management Important in Personal Financial Planning, Factors to Be Cons Taking Insurance Decision, Insurance Decision in Personal Financial Plannin <b>Employees Provident Fund (EPF) &amp; Public Provident Fund (PPF)</b> Introduction, Objectives, Employees Provident Fund (EPF), Key Features of Benefits of the EPF, Types of Employees' Provident Fund, Tax Treatment of to different Category of Provident Fund, Public Provident Fund, Benefits of P <b>Iopment Activities:</b>	idered While g Hours: 12 EPF Scheme, Contribution
Skill Deve REFEREN	Management Important in Personal Financial Planning, Factors to Be Cons Taking Insurance Decision, Insurance Decision in Personal Financial Plannin <b>Employees Provident Fund (EPF) &amp; Public Provident Fund (PPF)</b> Introduction, Objectives, Employees Provident Fund (EPF), Key Features of Benefits of the EPF, Types of Employees' Provident Fund, Tax Treatment of to different Category of Provident Fund, Public Provident Fund, Benefits of P <b>Iopment Activities:</b>	idered While g Hours: 12 EPF Scheme, Contribution
Skill Deve REFERENC • Fir	Management Important in Personal Financial Planning, Factors to Be Cons Taking Insurance Decision, Insurance Decision in Personal Financial Plannin <b>Employees Provident Fund (EPF) &amp; Public Provident Fund (PPF)</b> Introduction, Objectives, Employees Provident Fund (EPF), Key Features of Benefits of the EPF, Types of Employees' Provident Fund, Tax Treatment of to different Category of Provident Fund, Public Provident Fund, Benefits of P <b>Iopment Activities:</b>	idered While g Hours: 12 EPF Scheme, Contribution

- Fundamentals of Financial Planning by Rajesh Agrawal and Ranjan Agarwal
- Risk Management and Insurance Planning by S. Arunajatesan and T. R. Viswanathanm •



Bachelor of Business Administration (B.B.A.)					
Semester	V	Course Title	Compensation and Performance Management (Human Resource Group)	Course Code	
Type of Course	Major (HR)	Credit	04	Theory	04 Hours
Practical	NIL	Teaching Hours	60	Internal Marks	50
<b>External Marks</b>	50	Total Marks	100	External Exam Time	2 Hours

- Understand the principles of compensation and how it impacts employee motivation.
- Design compensation structures that align with organizational goals.
- Understand performance management systems & role in improving organization performance.
- Analyze the relationship between compensation, motivation, and performance.
- Identify best practices and challenges in implementing performance management systems.
- Pedagogy: Lectures, Group Discussions, Case Studies, Role Play, Small Research Projects

	COURSE CONTENT				
Unit-1	Introduction to Compensation and its Role in Organizations	Hours: 12			
	Definition and Importance of Compensation				
	Types of Compensation: Direct (Wages, Salaries) vs. Indirect (Benefits, Perks)				
	<ul> <li>Theories of Compensation (Equity Theory, Expectancy Theory, etc.)</li> </ul>				
	Compensation Strategy and Policy				
	Objectives of a Compensation System (Attraction, Retention, Motivation)	on)			
	Legal and Ethical Aspects of Compensation				
Unit – 2	Compensation Design and Structure	Hours: 12			
	Overview of Job Evaluation Methods				
	<ul> <li>Pay Structures: Internal Equity vs. External Competitiveness</li> </ul>				
	<ul> <li>Salary Surveys and Market Benchmarking</li> </ul>				
	<ul> <li>Pay-for-Performance: Incentives and Bonuses</li> </ul>				
	<ul> <li>Designing Compensation for Different Job Levels and Functions</li> </ul>				
Unit - 3	Performance Management System (PMS)	Hours: 12			
	<ul> <li>Definition and Importance of Performance Management</li> </ul>				
	Performance Management Cycle				
	• Key Components of a Performance Management System (Goal Setting, Feedback,				
	Appraisal)				
	Performance Metrics and Benchmarking Legal and Ethical Consid	lerations in			
	Performance Management				
	Technology and Automation in Performance Management Systems				
Unit – 4	Linking Compensation with Performance	Hours: 12			
	Understanding the Link Between Compensation and Performance				
	<ul> <li>Performance-Based Pay: Commission, Bonus, Stock Options</li> </ul>				
	Motivation and Compensation: How Compensation Affects Employee F	Performance			
	<ul> <li>Designing Effective Reward Systems</li> </ul>				
	Addressing Challenges in Linking Performance with Compensation				
Unit - 5	Contemporary Trends in Compensation and Performance	Hours: 12			
01111 5	Management	110013. 12			
	<ul> <li>Global Trends in Compensation and Performance Management</li> </ul>				
	<ul> <li>Aligning compensation and performance with business strategy</li> </ul>				
	<ul> <li>Total Rewards Systems and Employee Value Proposition</li> </ul>				



- Flexible Compensation: Cafeteria Plans, Benefits Packages
- Role of Technology in Enhancing Performance Management and Compensation
- Future Trends: Gamification, Artificial Intelligence, and Data Analytics in Compensation and Performance

#### **Skill Development Activities:**

- Guest lecture from an industry expert on future trends
- Group Discussion on ethical compensation practices, the use of technology in performance management and compensation, Challenges in linking pay with performance
- Case study on compensation structures in different industries
- Role play on conducting appraisal and giving feedback, conducting appraisal interview

#### REFERENCES

#### • Books:

- **Compensation and Performance Management** by P.N. Singh and R.K. Singh, Pearson education
- Compensation by George T. Milkovich, Jerry M. Newman, and Barry A. Gerhart
- **Performance Management: Concepts, Skills, and Exercises** by Robert L. C ardy and Brian R. Leonard, Perason Education, 2016
- Performance Management Systems by T.V. Rao, Response Books, 2014
- **Strategic Compensation: A Human Resource Management Approach** by Joseph J. Martocchio, Pearson Education
- Compensation and Benefits by S. L. Gupta , Tata MacGraw-Hill Education, 2017
- Journals and Articles:
  - Journal of Compensation and Benefits
  - Human Resource Management Review
  - Harvard Business Review (on compensation and performance)
- Websites/Online Resources:
  - SHRM (Society for Human Resource Management): www.shrm.org
- World at Work (for compensation trends): www.worldatwork.org

					[
		<b>Bachelor of Bus</b>	siness Administratio	n (B.B.A.)	
Semester	v	Course Title	Human Resource Development (Human Resource Group)	Course Code	
Type of Course	Major (HR)	Credit	04	Theory	04 Hours
Practical	NIL	Teaching Hours	60	Internal Marks	50
<b>External Marks</b>	50	<b>Total Marks</b>	100	External Exam Time	2 Hours

- Analyze HRD strategies and frameworks used in organizations.
- Identify the role of HRD in organizational growth and employee development.
- Evaluate HRD policies and their effectiveness in Indian organizations.
- Design HRD interventions and training programs.

Pedagogy: Lectures, Case Studies, Role Plays, Group Discussions

COURSE CONTENT	
Unit-1 Introduction to Human Resource Development (HRD)	Hours: 12
Definition, Characteristics, Objectives, and Scope of HRD	
HRD vs. HRM: Key Differences and similarities	
HRD models and frameworks	
Evolution and Importance of HRD in Organizations	
Key HRD Functions (Training, Development, Organizational Develo	pment)
Unit – 2 Approaches to HRD	Hours: 12
Introduction	
Different approaches to HRD	
Human Capital Approach	
Social Psychological Approach	
Poverty Alleviation Approach	
World Development Context	
Unit - 3 Organizational Development (OD) and HRD	Hours: 12
Organizational Development (OD): Definition and Importance	
OD Interventions (Team Building, Sensitivity Training, Action Reservence)	arch)
Link Between HRD and OD	
Employee Engagement Practices	
<ul> <li>Diversity and Inclusion Initiatives</li> </ul>	
Leadership and Coaching	
Unit - 4 HRD Policies and Practices in India	Hours: 12
HRD Policies in Indian Organizations	
<ul> <li>Legal and Ethical Aspects of HRD in India</li> </ul>	
Talent Management, Succession Planning, and Employee Engageme	ent
<ul> <li>Performance Management Systems (PMS) in India</li> </ul>	
HRD Challenges in India (Diversity, Gender Issues, Work-Life Balan	ce)
Overcoming the Challenges in HRD	
Unit - 5 Emerging Trends in HRD	Hours: 12
<ul> <li>Digital Transformation and HRD: Role of Technology</li> </ul>	
Artificial Intelligence and HR Analytics in HRD	
Employee Well-being and Engagement Programs	
<ul> <li>Future of HRD in India: Trends and Innovations</li> </ul>	
HRD in the Age of Globalization	
Skill Development Activities:	



- Case Study: HRD evolution in Indian companies, Talent Management and Training Practices in Indian organisations
- Group Discussion: HRD practices and HRD Challenges in Indian organizations
- Role Play on OD interventions in India, Organisational Change

#### REFERENCES

- Books:
  - HRD in India: Challenges and Opportunities by T.V.Rao and K. Ramachandran, Sage Publications, India , 2018
  - Human Resource Development: Experiences, Interventions, and Strategies by Dr.T.V.Rao, *Sage Publications India Pvt. Ltd.*
  - HRD Practices: An Indian Perspective by Dr. T.V.Rao, Sage Publications India
  - Human Resource Development, V.S.P. Rao, Tata Mac-Graw Hill Education, 2017
  - Organsiational Development and Change , Donald R. Brown, Pearson education, 2017
  - Organizational Development: The Process of Leading Organizational Change by Donald L. Anderson, Sage Publication India Pvt. Ltd.
- Journals and Articles:
  - HRD Review Journal
  - Indian Journal of Industrial Relations

#### • Websites/Online Resources:

- National HRD Network (www.nhrd.org)
- Articles and blogs on HRD trends on LinkedIn



Bachelor of Business Administration (B.B.A.)							
Semester							
Type of Course	Minor	Credit	04	Theory	04 Hours		
Practical	NIL	Teaching Hours	60	Internal Marks	50		
<b>External Marks</b>	50	<b>Total Marks</b>	100	<b>External Exam Time</b>	2 Hours		

• To Impart the Knowledge of Basic cost concepts, element of cost & Preparation of Cost Sheet and to provide basicknowledge of important Methods & Techniques of costing.

	COURSE CONTENT				
Unit-1	PROCESS COSTING	Hours: 15			
	<ul> <li>Introduction- Meaning and Features of Process Costing</li> </ul>				
	Process Loss and Wastage				
	<ul> <li>Normal loss and abnormal loss</li> </ul>				
	Abnormal Gain				
	Cost of Joint-Products				
	Cost of and By-Products				
	Practical Questions (Excluding Inter Process Profit and equivalent pro	oduction)			
Unit – 2	<b>BUDGET AND BUDGETARY CONTROL BRIEF CONCEPT: BUDGETING &amp;</b>	Hours: 09			
01111 - 2	BUDGETARY CONTROL [Theoreticalconcept]	110013.07			
	Budget and Budgetary Control Brief Concept Only				
	CASH BUDGET:				
	Introduction and meaning				
	Concepts of optimum cash balance				
	Objective of preparation of cash budget				
	Cash receipt and Cash Payment				
	Practical Questions (Preparation of cash budget only)				
Unit - 3	FLEXIBLE BUDGET:	Hours:09			
	Introduction–Meaning-Utility				
	<ul> <li>Relation of Cost, sales and profit in Stocks,</li> </ul>				
	Preparation of flexible budget				
	Practical Questions				
Unit – 4	STANDARD COSTING-1 [MATERIALS VARIANCES]:	Hours: 15			
	Introduction-Meaning of Standard Cost and Standard Costing				
	Applications Advantages and Limitations of Standard Costing				
	Standard Cost Committee - Types of Standards and its' Setting Proceed	lure			
	Meaning of Variance and Variance Analysis				
	Practical questions of Material Variances only.				
Unit - 5	STANDARD COSTING-2 [LABOUR VARIANCES]:	Hours: 12			
	Introduction-Meaning				
	Labour Standards and Labour Variances				
	Practical Questions Relating to Calculate Labour Variances Only				
REFEREN	CES				
	st Accounting Principles and Practice: M N Arora, Vikas Publishing				
• Co	st Accounting: S P Jain and K L Narang, Kalyani, New Delhi				
• Co	st Accounting by S.N. Maheshwari, Sultan Chand, Delhi				
• Co	st Accounting Principles and Practice: M N Arora, Vikas Publishing				
• Co	st Accounting: S P Jain and K L Narang, Kalyani, New Delhi				
Practical Costing: P C Tulsian, Vikas Publishing					
• Co	st Accounting: Theory & Practice: Bhabatosh Banerjee, Prentice Hall of India Lt	d., New Delhi			

	Bachelor of Business Administration (B.B.A.)				
Semester         V         Course Title         Business Environment         Course Code					
Type of Course	Minor	Credit	04	Theory	04 Hours
Practical	NIL	Teaching Hours	60	Internal Marks	50
External Marks	50	<b>Total Marks</b>	100	<b>External Exam Time</b>	2 Hours

- To provide knowledge of basic concepts and components of business Environment.
- To develop/enhance ability of student to know impacts of components of business Environment on economic activity
- To enable students to know and measure possible impacts of changes in components of Business Environment on Economic activities.
- To develop ability of students to forecast/indicate possible impacts of change in economic policies and laws on operations of companies.

**Pedagogy:** Case study, government survey analysis, practical studies, interactive sessions and presentation, class room seminars.

	COURSE CONTENT					
Unit-1	Introduction to Business Environment Hours: 12					
	<ul> <li>Introduction, Definitions, Characteristics of Business Environment</li> </ul>					
	• Types of Business Environment a. Internal and External b. Micro and Macro					
	Competitor's Analysis ~ Michel Porter's five force model					
	• Business Environment Analysis and Strategic Management- Implementation of					
	strategy and evaluation.					
Unit – 2	<b>Economic Environment</b> Hours: 12					
	A) Meaning and Definition of Economic Environment					
	Nature of Economy					
	Economic policies in brief:					
	a) Industrial Policy					
	b) Monetary Policy					
	c) Fiscal Policy					
	d) Foreign Trade Policy					
	e) Foreign Exchange Policy					
Unit - 3	Political and Government EnvironmentHours: 12					
	<ul> <li>Meaning and Definition of Political Environment</li> </ul>					
	Economic Role of Government in India					
	Liberalisation- meaning and ways of Liberalisation					
	<ul> <li>Privatisation and Disinvestment- meaning, objectives and methods of</li> </ul>					
	Privatisation					
	Globalisation- Concept and meaning, Ways of Globalisation (10 rules)					
Unit – 4	Social and Cultural EnvironmentHours: 12					
	<ul> <li>Meaning and Definition of Social Environment</li> </ul>					
	Concept of Business Ethics					
	Business and Culture					
	a) Meaning of Culture					
	b) Elements of Culture					
	c) Cultural Adaption					
	d) Cultural Transmission					
Unit 5	Technological Environment   Hours: 12					
	Meaning and Definition of Technological Environment					
	Innovations					



- Sources of Technological Dynamics
- Impact of Technology on Globalization
- Transfer Of Technology

#### REFERENCES

- Business Environment: Francis Cherunilam Himalaya Publishing house
- Essentials of Business Environment: K. Aswathapa- Himalaya Publishing house
- Indian Economy: VK Puri & SK Misra Himalaya publication house
- Development and Environmental Economics U.C. Kulshrestha Lakshmi Narain Agarwal
- Aswathappa, Essentials of Business Environment, Himalaya Publishing House, New Delhi
- Business Environment Raj Aggarwal Excel Books, Delhi
- Strategic Planning for Corporate Ramaswamy V McMillan, New Delhi

	Bachelor of Business Administration (B.B.A.)					
Semester	v	Course Title	Business Research Methods	Course Code		
Type of Course	SEC	Credit	02	Theory	02 Hours	
Practical	NIL	Teaching Hours	30	Internal Marks	25	
External Marks	25	Total Marks	50	External Exam Time	1 Hours	

• To introduce the basic concepts in research methodology in management. This course addresses the issues inherent in selecting a research problem and discuss the techniques and tools to be employed in completing a research project. This will also enable the students to prepare report writing.

Pedagogy: Theory, Exercise

	COURSE CONTENT	
Unit-1	Introduction to Research	Hours: 12
	Concept of Research	
	Types of Research.	
	Nature/ Features of Research.	
	Scope and Areas of Research.	
	Process or stages to conduct Research. (Overview of Research Proce	ss)
	Defining Research Problem and formulating Research Objective	
	Concept of Literature Reviews and Finding Research gap.	
Unit – 2	Decision Areas of Research	Hours: 12
	<ul> <li>Data Sources (Primary and Secondary).</li> </ul>	
	Research Instrument (Designing Questionnaire – stages and types of	f questions).
	<ul> <li>Sampling – Concept, Benefits and limitations.</li> </ul>	
	Concept of Sampling Unit, Sample size and sampling procedure (type)	es)
	Contact Methods (Interview, Mail and Online).	
Unit - 3	Research Report	Hours: 06
	<ul> <li>Collection and analysis of Research Data (Only study of basic tools Excel)</li> </ul>	of Microsoft
	Deriving Interpretation and conclusion of Research study	
	Research Report- Concept, qualities/ characteristics, Types of Res	earch Report
	(Technical and Popular), Precautions while writing Research Report	
Skill Deve	clopment Activities: Practical Applications, case study, writing research pa	per, research
projects.		
REFEREN	CES	
	search Methodology – C R Kothari –WISHWA PRAKASHAN	
	siness Research Methods- Donald-R-Cooper-Pamela-S-Schindler – Mcgraw Hil	ll Irwin
	search Methodology – Mukul and Deepa Gupta- PHI	
	search Methodology – DK Bhattacharya- Excel Publication	
• Re:	search Methodology – A step by step guide for Biginners- Ranjit Kumar- Sage 🛛	Publication



# For B.B.A. Semester – 6

## (With effective from Nov./Dec.- 2025)

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Bachelor of Business Administration (B.B.A.)					
Semester	VI	Course Title	Internship Training/Field Project	Course Code	
Type of Course	Major	Credit	04	Theory	00
Practical Hours	120	Teaching (Guidance)Hours	04	Internal Marks	00
External Viva Marks	100	Total Marks	100	External Exam Time	

- To apply theoretical knowledge to identify, analyze and propose solutions to real world problems.
- To conduct effective research using appropriate methodology and tools to gather and interpret the data.
- To develop the skills of drafting research report.

The Project Report must be an Original One and Plagiarism rules will be applicable as per University instructions and guidelines. **The Project Report carries 04 credits** and shall be evaluated by the panel of examiners constituted by the University.

Every student shall prepare a report on one of the special topics from the subjects given below pertaining to the organization in which he has been placed for training. The report must contain data for minimum period of last five years or a student may prepare a research-based project on any one of the topics listed below.

- 1. Materials Management/Operations Management
- 2. Human Resource management,
- 3. Financial management,
- 4. Management Accounting.
- 5. Marketing Management.

#### PART-B: GENERAL INSTRUCTIONS FOR PREPARATION OF REPORT:

- The Practical Studies curriculum shall be assigned an overall 04 credits equivalent workload.
- All the students shall draft their report independently, which shall be checked and certified by the faculty concerned
- The Student shall prepare his/her Practical Studies report in two copies, First Copy submitted to College, Second copy as his/her Personal Copy.
- Draft report must be in the following format:
  - a. Report must be typed in the Font size 14pt, Time New Roman, 1.5 spacing in A4 size paper and printed on both sides of paper.
  - b. Tile Page: Full name of students, Semester number, roll/seat number, name of business unit visited, name of academic institutions, etc.
  - c. Guide certificate
  - d. Student's declaration regarding originality of the report.
  - e. Acknowledge
  - f. Preface/Introduction
  - g. Index with contents and page number
  - h. Main part of the report
  - i. Conclusion and suggestions
  - j. Bibliography (if any)
  - k. Appendix (if necessary)



- Only Practical aspects are required. Therefore, the Book-concepts should be avoided from the report so far possible.
- The report shall be assessed by the panel of examiners appointed by the University. The student also shall be examined by Viva-voce by the same panel of examiners.



	Bachelor of Business Administration (B.B.A.)						
Semester	VI	Course Title	Integrated Marketing Communication (Marketing Group)	Course Code			
Type of Course	Major (Marketing)	Credit	04	Theory	04 Hours		
Practical	NIL	Teaching Hours	60	Internal Marks	50		
External Marks	50	Total Marks	100	External Exam Time	2 Hours		

- Analyze meaning, position, and the Role of IMC in Marketing Communication; create the relationship between the ideas and the tools of IMC.
- Demonstrate understanding of the concept of Integrated Marketing Communications (IMC) and the activities entailed in the management of IMC as a process.
- Design appropriate Integrated Marketing Communications (IMC) strategies on the basis of a brand's marketing situation and customer insights.
- Critically use knowledge to produce and creatively present an Integrated Marketing Communications (IMC) plan.

Pedagogy: Theory, Exercise

	COURSE CONTENT	
Unit-1	Introduction to Integrated Marketing Communication	Hours: 12
	Meaning of marketing, advertising and integrated marketing commu	inication.
	<ul> <li>Concept of 5Ms of advertising</li> </ul>	
	• The evolution of IMC	
	<ul> <li>Reasons for the growing importance of IMC.</li> </ul>	
	The promotional Mix: The tools for IMC	1
Unit – 2	IMC Process and communication process Analysis	Hours: 12
	IMC Process Analysis	
	The IMC planning process, Role of IMC in the Marketing Process	s (conceptual
	analysis), Participants in the IMC process	
	Communication Process Analysis	
	• Source, Message and channel factors, Communication response hie	erarchy- AIDA
	model, Innovation adoption model, Information processing model	
	CASE STUDY	1
Unit - 3	Planning for Marketing Communication (Marcom)	Hours: 12
	<ul> <li>Establishing marcom Objectives and Budgeting for Promotional Prop</li> </ul>	grammes
	<ul> <li>Setting communication objective,</li> </ul>	
	<ul> <li>Sales as marcom objective</li> </ul>	
	<ul> <li>DAGMAR approach for setting ad objectives.</li> </ul>	
	<ul> <li>Budgeting for marcom-Factors influencing budget, Methods to deter</li> </ul>	mine marcom
	budget.	
	CASE STUDY	
Unit - 4	Direct Marketing.	Hours: 12
	<ul> <li>Concept, advantages/ objectives and disadvantages</li> </ul>	
	Components for Direct Marketing	
	<ul> <li>Tools of Direct Marketing –</li> </ul>	
	Response Advertising	
	Direct Mail and Internet	
	Catalogues	

	Telemarketing (outbound and inbound)		
	CASE STUDY		
Unit – 5	Evaluating an Integrated Marketing program	Hours: 12	
	Meaning and importance of measuring communication effectiveness,		
	• The testing process,		
	<ul> <li>Measuring the effectiveness of other promotional tools and IMC,</li> </ul>		
	<ul> <li>Concept of pre-testing, concurrent testing, post-testing</li> </ul>		
	CASE STUDY		
	opment Activities: Practical Applications. (Class discussions, group work) a	and practical	
-	olved in class.		
	rkshops and interactive sessions.		
	e discussions in class that stress IMC strategy and encourage discussion on ke	ey issues.	
REFERENC			
	rertising and Promotion – Integrated Marketing Communication Approach – hael Belch – Tata Mcgraw Hill	George and	
	egrated Marketing Communications – Don Schultz, Stanley I. Tennenbaum terborn – Mcgraw Hill Professional	n, Robert F.	
• IM0	2 & Internet Markting – Priti Kulkarni – Sharp publication		
	egrated Marketing communication in digital gape – Divyesh Kumar, Varisha Re Iman – Willey India.	hman, Zillur	
	vertising, Promotion, and other aspects of Integrated Marketing Communic adTap - J. Craig Andrews   Terence A. Shimp – Cengage Publication	cations with	



	Bachelor of Business Administration (B.B.A.)						
Semester	VI	Course Title	Service Marketing (Marketing Group)	Course Code			
Type of Course	Major (Marketing)	Credit	04	Theory	04 Hours		
Practical	NIL	Teaching Hours	60	Internal Marks	50		
External Marks	50	Total Marks	100	External Exam Time	2 Hours		

- To know the service concept, its evolution and growth.
- To understand Marketing Mix in service marketing and its effective management.
- To know the service marketing techniques applied in various sectors.

Pedagogy: Theory, Exercise

	COURSE CONTENT	
Unit-1	Fundamentals of Service Marketing	Hours: 12
	• Concept,	
	<ul> <li>Characteristics of services and its marketing Implications,</li> </ul>	
	Classification of Services,	
	<ul> <li>Service Marketing Mix, (7Ps' of Services Marketing)</li> </ul>	
	Growth of Service Sector- Factors and Challenges	
Unit – 2	Decision areas in Service Marketing	Hours: 12
	Service Designing and Development: Developing and managing	g Core and
	Supplementary Services	
	Service Distribution: Types of contact, Place and time decisions	
	Pricing the Service: Concept of service pricing, Service Pricing Strateg	
	Service Promotion: Sources of Communication – Traditional Sources	ces, Channel
	Sources, Online sources, external sources	1
Unit - 3	Service Marketing Decisions in Extended Marketing Mix	Hours: 12
	<ul> <li>Process: Service Blueprinting – Concept and Components, Service</li> </ul>	rice Process
	Redesign	
	• People: Service Triangle, Role of employees in service delivery.	
	Physical Evidence: Servicescape- Meaning, Types and uses of Service E	
Unit - 4	Service Quality, Demand and Capacity Management	Hours: 12
	Capacity Analysis – Understanding Capacity	
	Demand Patterns	
	Strategies for demand and capacity management	
	Concept of Service Quality	
	Measures of Service Quality- Soft and Hard Measures	
Unit – 5	Understanding Service Sectors	Hours: 12
	Brief idea of following Service Sectors:	
	Education Marketing	
	Hospital Marketing     Trusteen Marketing	
	Tourism Marketing	
	Hotel Marketing	
	Financial Services Marketing	
SKIII Deve	lopment Activities: Practical Applications.	



#### REFERENCES

- WirtzJochen, Lovelock Christoper, Services Marketing: People Technology Strategy, PearsonEducation,9e,2022.
- Valarie A. Zeithaml, Mary Jo Bitner, Dwanye D. Gremler , Ajay Pandit, Services Marketing -Integrating Customer Focus Across the Firm, McGraw Hill Education ,2018.
- S.M. Jha, Services marketing, Himalaya Publishers, India.
- Ravi Shanker , Services Marketing, First Edition, Excel Books, NewDelhi 2008.



	Bachelor of Business Administration (B.B.A.)						
Semester	VI	Course Title	Security Analysis and Portfolio Management – I (Finance Group)	Course Code			
Type of Course	Major (Finance)	Credit	04	Theory	04 Hours		
Practical	NIL	Teaching Hours	60	Internal Marks	50		
External Marks	50	Total Marks	100	External Exam Time	2 Hours		

- To Identify investment opportunity.
- To enhance ability to evaluate financing opportunities in market.

**Pedagogy:** Case studies, examples and problem-solving exercises, Group discussions.

	COURSE CONTENT	
Unit-1	Portfolio Management – An Introduction	Hours: 12
	• A) Investment- Meaning, Characteristics, Objectives, Investment V/s	Speculation,
	Investment V/s Gambling and Types of Investors	
	• B) Portfolio Management – Meaning, Evolution, Phases, Role (	of Portfolio
	Managers, Advantages of Portfolio Management.	
	• C) Investment Environment- Investment Environment in India	and factors
	conducive for investment in India.	
Unit – 2	Portfolio Analysis	Hours: 12
	Portfolio Analysis – Meaning and its Components, Calculation of Expected Retu	rn and Risk,
	Calculation of Covariance, Risk – Return Trade off.	1
Unit - 3	Portfolio Selection	Hours: 12
	<ul> <li>Portfolio Selection – Meaning, Feasible Set of Portfolios, Efficient Set of</li> </ul>	of Portfolios,
	Selection of Optimal Portfolio, Measuring Security Return and Portfoli	o Return.
Unit - 4	Portfolio Revision and Evaluation	Hours: 12
	• A) Portfolio Revision – Meaning, Need, Constraints and Strategies.	
	• B) Portfolio Evaluation – Meaning, Need, Measuring Returns (Sharpe,	Treynor
	and Jensen Ratios) and Decomposition of Performance	
Unit – 5	Bond Valuation	Hours: 12
	• A) Bond Valuation – Meaning, Measuring Bond Returns – Yield to Mat	urity, Yield
	to call	
	• B) Bond Pricing – Introduction, Bond Pricing Theorems, Bond Risks at	nd Bond
	Duration.	
Skill Deve	lopment Activities: Expert lectures, role plays, Seminars	
REFERENC	CES	
• S.K	evin – Security Analysis and Portfolio Management.	
	andra P. – Investment analysis and portfolio management, Tata McGraw Hill	
• Cha	anula F. – Investment analysis and politiono management, fata McGraw IIII	

• Bodie, Kane, Marcus, mohanty – Investments, Tata McGraw –Hill



	Bachelor of Business Administration (B.B.A.)						
Semester	VI	Course Title	Security Analysis and Portfolio Management – II (Finance Group)	Course Code			
Type of Course	Major (Finance)	Credit	04	Theory	04 Hours		
Practical	NIL	Teaching Hours	60	Internal Marks	50		
External Marks	50	Total Marks	100	External Exam Time	2 Hours		

- Develop expertise in Portfolio management strategies for decision-making.
- Gain practical knowledge of risk and return analysis.
  - Understand and apply Investment strategies.

Pedagogy: Case Studies, Discussions, Hands-On Exercises, Expert Lectures

	COURSE CONTENT	
Unit-1	Introduction to Investment	Hours: 12
	Definition of Investment, Nature and scope of investment, Features of the sector	f Investment,
	Investment Alternatives, Process of investment, Risk and return in	n investment,
	types of return of investment, sources of risks for investment	
Unit – 2	Fundamental Analysis	Hours: 12
	A) Economy Analysis- Introduction, Meaning, Framework of Econom	ic Analysis,
	B) Industry Analysis- Concept of Analysis, Industry Life Cy	cle, Industry
	Characteristics	
	C) Company Analysis- Financial Statements, Analysis of Financial Statements	atements and
	Assessment of risk (Leverages)	1
Unit - 3	Technical Analysis	Hours: 12
	Meaning and Principles of Technical Analysis, Price Chart, Line Cha	
	Candlestick Chart, Chart Patterns, Fundamental Analysis V/s Technie	
Unit - 4	Efficient Market Theory	Hours: 12
	A) The Efficient Market Hypothesis	
	B) Forms of Market Efficiency	
	C) Competitive Market Hypothesis	1
Unit – 5	Capital Asset Pricing Model	Hours: 12
	A) CAPM – Fundamental Notions of Portfolio Theory, Assumption of	
	Capital Market Line, Security Market Line and Pricing of Securities w	-
	Arbitrage Pricing Theory (APT) – The Return Generating Model, Fac	tors
	Affecting Stock Return, APT V/s CAPM.	
Skill Deve	lopment Activities: case studies, expert lectures, seminars	
	REFERENCES	-
	estment analysis and Portfolio management – by Reilly/Brown, cengage Lea	-
	estment Analysis and Portfolio Management – <b>by</b> Prasanna Chandra, Tata Mc	Graw Hill
	curity analysis and portfolio management – <b>by</b> Sudhindra Bhatt	
• Sec	curity analysis and portfolio management – <b>by</b> R. Singh Excel book	



	Bachelor of Business Administration (B.B.A.)						
Semester	VI	Course Title	Cross-Cultural HR and Industrial Relations (Human Resource Group)	Course Code			
Type of Course	Major (HR)	Credit	04	Theory	04 Hours		
Practical	NIL	Teaching Hours	60	Internal Marks	50		
External Marks	50	Total Marks	100	External Exam Time	2 Hours		

- Analyze the impact of culture on HR practices and industrial relations.
- Understand and apply theories and models of cross-cultural management.
- Identify the key elements of industrial relations and their relevance to HRM
- Design strategies for managing cross-cultural issues in HR and resolving industrial disputes effectively

#### Pedagogy: Lectures, Case Studies, Role Plays, Group Discussions

	COURSE CONTENT	
Unit-1	Introduction to Cross-Cultural HRM	Hours:12
	<ul> <li>Introduction to concept of culture and nationality</li> </ul>	
	<ul> <li>Impact of culture on International Business Environment</li> </ul>	
	<ul> <li>Definition and Significance of Cross-Cultural HRM</li> </ul>	
	<ul> <li>Managing Diversity: Importance and Challenges</li> </ul>	
	Cross-cultural Communication and its Impact on HRM	
Unit – 2	Cross-Cultural Leadership and HR Practices	Hours:12
	<ul> <li>Leadership Styles and Their Cross-Cultural Variations</li> </ul>	
	<ul> <li>Global Leadership: Strategies for Managing Diverse Teams</li> </ul>	
	<ul> <li>Human Resource Development in a Cross-Cultural Context</li> </ul>	
	Conflict Resolution and Cross-Cultural HR Challenges	
Unit - 3	Industrial Relations: Theories and Concepts	Hours:12
	<ul> <li>Definition and Scope of Industrial Relations (IR)</li> </ul>	
	<ul> <li>Industrial Relations System: Components and Stakeholders</li> </ul>	
	<ul> <li>Industrial Disputes: Causes and Resolution Mechanisms</li> </ul>	
	Labor Laws in India: Historical Development and Current Framewor	k Pertaining
	to Industrial Relations.	
	<ul> <li>Role of Trade Unions and Employers' Associations</li> </ul>	
Unit - 4	Cross-Cultural Issues in Industrial Relations	Hours:12
	<ul> <li>Cross-Cultural Perspectives on Industrial Relations</li> </ul>	
	<ul> <li>Managing Cross-Cultural Conflict in the Workplace</li> </ul>	
	<ul> <li>Legal Frameworks for Cross-Cultural Industrial Relations</li> </ul>	
	International and Indian Approaches to Industrial Relations, Labour	Unions and
	MNCs , Response of Labour Unions to MNCs.	
	<ul> <li>Role of HR in Handling Cross-Cultural Conflicts in IR</li> </ul>	
Unit – 5	Future Trends in Cross-Cultural HR and Industrial Relations	Hours:12
	Emerging Global Trends in Cross-Cultural HRM and Industrial Relati	ons
	<ul> <li>Impact of Globalization on HR and Industrial Relations</li> </ul>	
	<ul> <li>Technology and its Role in Managing Cross-Cultural Teams and IR</li> </ul>	
	Future of Industrial Relations in India and Globally	



	<ul> <li>Managing Multinational Work force with respect to Labor Relations in a Globa Economy</li> </ul>
kill I	Development Activities:
•	Case Study: Role of technology in managing cross-cultural HR, Industrial disputes and resolution mechanisms in India
•	Role Play on managing cross-cultural teams, handling cross- cultural industrial dispute Group Discussion on Influence of Culture on HR Practices, cultural differences in global HF managing labour relations in multinational firms
•	Student Presentations on Leadership styles and HR Practices in different cultures
-	REFERENCES
•	Books:
·	• <b>Cross-Cultural Management: Essential Concepts</b> by David C. Thomas and Mark Peterson, Sage Publication
	o Industrial Relations: A Contemporary Approach by A. P. S. Ahuja, Macmillan Ind
	<ul> <li>International HRM by Peter J. Dowling, Marion Festing, and Allen D. Engle, Cengag Learning</li> </ul>
	<ul> <li>International Human Resource Management by Bhattacharya, M.S.Sengupta, N.Excel Books, New Delhi.</li> </ul>
	• <b>Understanding Cross Cultural Management</b> by Browaeys M.J and Price R, Prenti Hall, New Delhi.
	<ul> <li>Industrial Relations in India by S.K.Sasikumar and R.K.Mishra, Oxford University Press India, 2018</li> </ul>
	<ul> <li>Cultures and Organisations: Software of the Mind by Geert Hofstede, Gert Jan Hofstede and Micheal Minkov, McGraw Hi</li> </ul>
٠	Journals and Articles:
	<ul> <li>"Journal of Cross-Cultural Management"</li> </ul>
	<ul> <li>"Industrial Relations Research Journal"</li> </ul>
	<ul> <li>Articles on cross-cultural HRM and industrial relations in India</li> </ul>
٠	Websites/Online Resources:
	<ul> <li>HR websites like SHRM (Society for Human Resource Management)</li> </ul>
•	National Labour Relations Board ( <u>www.nlrb.gov</u> )



Bachelor of Business Administration (B.B.A.)						
Semester	VI	Course Title	Talent Acquisition (Human Resource Group)	Course Code		
Type of Course	Major (HR)	Credit	04	Theory	04 Hours	
Practical	NIL	Teaching Hours	60	Internal Marks	50	
External Marks	50	Total Marks	100	External Exam Time	2 Hours	

- Understand the end-to-end process of talent acquisition, from job analysis to onboarding.
- Implement effective recruitment strategies aligned with organizational needs.
- Use tools and techniques for sourcing, screening, and selecting talent.
- Evaluate the effectiveness of recruitment campaigns and improve talent acquisition processes.
- Leverage technology, data analytics, and social media platforms in talent acquisition.

Pedagogy: Lectures, Case Studies, Role Plays, Group Discussions

	COURSE CONTENT						
Unit-1	Introduction to Talent Acquisition	Hours:12					
	<ul> <li>Definition and Importance of Talent Acquisition in HRM</li> </ul>						
	Key Components of Talent Acquisition: Recruitment, Selection, and Onboa						
	Recruitment vs. Talent Acquisition: Understanding the Difference						
	<ul> <li>Organizational Goals and the Role of Talent Acquisition</li> </ul>						
	Legal and Ethical Aspects of Talent Acquisition						
Unit – 2	Sourcing Talent	Hours:12					
	<ul> <li>Talent Sourcing Strategies: Internal vs. External Sourcing</li> </ul>						
	<ul> <li>Job Portals, Employee Referrals, and Headhunting</li> </ul>						
	<ul> <li>Social Media Recruiting: LinkedIn, Twitter, Facebook</li> </ul>						
	<ul> <li>Employer Branding and its Role in Sourcing Talent</li> </ul>						
	<ul> <li>Passive Candidate Sourcing: Strategies and Techniques</li> </ul>						
Unit - 3	Screening and Selection of Candidates	Hours:12					
	<ul> <li>Screening Methods: Resumes, Cover Letters, and Video Resumes</li> </ul>						
	Interviewing Techniques: Behavioral, Situational, and Technical Inter	views					
	<ul> <li>Pre-employment Assessments and Psychometric Tests</li> </ul>						
	<ul> <li>Selection Methods: Structured vs. Unstructured Interviews</li> </ul>						
	<ul> <li>Diversity and Inclusion in Candidate Selection</li> </ul>						
Unit - 4	Onboarding and Integration	Hours:12					
	The Importance of Onboarding: Role in Employee Retention and Enga	agement					
	Designing an Effective Onboarding Program						
	New Hire Orientation: Best Practices						
	<ul> <li>Integrating New Employees into Organizational Culture</li> </ul>						
	<ul> <li>Technology in Onboarding: Digital Onboarding and eLearning</li> </ul>						
Unit – 5	Measuring and Improving Talent Acquisition Effectiveness	Hours:12					
	Key Performance Indicators (KPIs) in Talent Acquisition						
	• Recruitment Metrics: Time to Fill, Cost per Hire, and Quality of Hire						
	Analyzing the ROI of Recruitment Campaigns						
	Continuous Improvement in Talent Acquisition Processes						
	Trends in Talent Acquisition: AI, Automation						
<b>Skill Deve</b>	lopment Activities:						
	•						



- Case Studies on Talent acquisition strategies in multinational companies, Best practices in screening and selection from global firms
- Group Discussion on Leveraging AI and automation in recruitment, the role of talent acquisition in achieving organizational goals, ethical issues in recruitment, challenges in onboarding and its solutions,
- Role Play on Conducting an interview using behavioral techniques, conducting a structured interview for a given role.

#### REFERENCES

#### • Books:

- **Human Resource Management: Text and Cases by** K. Aswathappa, Tata McGraw-Hill Education
- Talent Acquisition: A Guide to Understanding and Implementing the Latest Strategies by Rajeev Rathi, PHI Learning
- **Recruitment and Selection: A Study of Best Practices by** A.P.S. Ahuja, Macmillan India
- Employee Recruitment, Selection, and Assessment: Contemporary Issues for Theory and Practice by R. L. Luthans, McGraw-Hill Human Resource Management by Gary Dessler, Pearson Education
- **Strategic Talent Management: A Guide to Developing HR Practices, by** Peter J. Dowling, Marion Festing, and Allen D. Engle, Cengage Learning.
- Talent Acquisition: A Strategic Approach by Pravin S., SAGE Publications
- **The New Talent Acquisition Frontier: Integrating New Approaches into HR by** Sumanth S., Oxford University Press
- **Recruitment and Selection: A Framework for Success** by Geoff White, CIPD (Chartered Institute of Personnel and Development)
- **Hiring for Attitude: A Revolutionary Approach to Recruiting and Selecting People with Both Tremendous Skills and Superb Attitude**" by Mark Murphy, McGraw Hill
- **The New Talent Acquisition Frontier: Integrating Recruiting, HR, and Marketing** by Peter Cappelli, Wharton School Press, University of Pennsylvania Press
- Journals and Articles:
  - "Journal of Human Resource Management"
  - "Talent Management and Leadership"
  - o "Harvard Business Review" articles on talent acquisition
- Websites/Online Resources:
  - SHRM (Society for Human Resource Management): <u>www.shrm.org</u>
  - LinkedIn Talent Solutions Blog: <u>www.linkedin.com/talent-solutions/blog</u>
- Recruiting Daily (<u>www.recruitingdaily.com</u>)



Bachelor of Business Administration (B.B.A.)						
Semester	VI	Course Title	Management Accounting	Course Code		
Type of Course	Major	Credit	04	Theory	04 Hours	
Practical	NIL	Teaching Hours	60	Internal Marks	50	
External Marks	50	Total Marks	100	External Exam Time	2 Hours	

• To develop conceptual understanding regarding management accounting and use of accounting data for managerial decisions.

	COURSE CONTENT								
Unit-1	MARGINAL COSTING: -	Hours: 12							
	Introduction								
	<ul> <li>Meaning of Marginal Cost and Marginal Costing</li> </ul>								
	Assumptions-Characteristics of Marginal Costing								
	Advantages of Marginal Costing								
	Limitations of Marginal Costing								
	<ul> <li>Break -Even Analysis: [Meaning-Assumptions-Utility-Limitations]</li> </ul>								
	<ul> <li>Important Terms: [BEP- Contribution-PVR- Margin of Safety]</li> </ul>								
	<ul> <li>Marginal Costing as a Tool for Decision Making</li> </ul>								
	Practical Questions								
Unit – 2	DECISION MAKING	Hours: 12							
	Decision Making process								
	<ul> <li>Adding or discontinuing products,</li> </ul>								
	<ul> <li>Make or buy decision,</li> </ul>								
	<ul> <li>Selling or further processing,</li> </ul>								
	Selling in foreign market								
	Practical Questions								
Unit - 3	CASH FLOW STATEMENT:	Hours: 12							
	<ul> <li>Introduction, meaning of term Cash, CashEquivalent</li> </ul>	, Cash Flow							
	and Cash Flow Statement								
	Classification of Cash Flow								
	Utility and limitation of cash flow statement								
	Preparation of cash flow statement according Indian AccurigStandard	- 3							
	Practical Questions								
Unit - 4	RATIO ANALYSIS:	Hours: 12							
	Introduction-Financial Analysis and Interpretation -(Brief Explanation	on)							
	• Meaning and Nature of Ratio - Accounting Ratio and Ratio Analysis								
	Importance & Utility and Limitations of RatioAnalysis								
	Classification of Accounting Ratios								
	oTraditional Classification:								
	(Revenue, Balance-Sheet and Composite)								
	<b>•</b> Functional Classification:								
	(As per Accounting Data and User-Parties, Different Ratios for	or Solvency,							
	Liquidity, Turnover and Profitability)								
	Practical Questions (Excluding Reverse types of Practical Problems)								
Unit -5	Corporate Social Responsibility (CSR) (Only Theory)	Hours: 12							
	- Introduction								
	- Meaning and Concept								



- Current CSR Norms in India
- Objective Of CSR Policy
- Scope of CSR Activities
- Roll and Responsibility of CSR Committee

#### REFERENCES

- A Textbook of Cost and Management Accounting. M.N. Arora, Vikas Publishing
- Management Accounting: M.Y. Khan, and P.K. Jain
- Cost Accounting: Theory and Problems, S.N. Maheshwari, and S.N. Mittal, Shree Mahavir Book Depot(Publishers)
- Fundamental of Management Accounting Ghosh and Gupta
- Management Accounting- Hingorani and Ramnathan
- Introduction to Management Accounting CT Horngren
- Management Accounting Principles- R N Anthony
- Management Accounting- N P Shrinivas
- Management Accounting- I M Pandey



	Bachelor of Business Administration (B.B.A.)						
Semester	VI	Course Title	Direct Taxes	Course Code			
Type of Course	Minor	Credit	04	Theory	04 Hours		
Practical	NIL	Teaching Hours	60	Internal Marks	50		
External Marks	50	Total Marks	100	External Exam Time	2 Hours		

• To develop conceptual understanding regarding Direct Tax Laws and to Prepare Returns and make themintroduced with assessment procedure.

	COURSE CONTENT						
Unit-1	Introduction, Definition and Residential Status of an Assessee	Hours: 12					
	Introduction: Introduction of Direct Taxes and Methods of Taxes						
	Definitions: Person, Income, Assessee, Previous Year, Assessment Y	ear, Gross					
	Total Income, Total Income, Agricultural Income. Heads of Income.						
	Residential status and Incidence of Tax						
	Filing of E returns						
Unit -2	Income from Salary	Hours: 12					
Unit - 3	Income from House Property	Hours: 12					
Unit - 4	Income from Business/Profession	Hours: 12					
Unit - 5	Income from Capital Gain	Hours: 12					
	REFERENCES						
• Stu	Students guide to income tax- Vinod Singhania, Taxman Publication						
• Sys	• Systematic approach to income tax- Girish Ahuja & Gupta, Bharat Law Publication						
• Inc	Income Tax: T M Manoahan						

• Direct Tax ready reckoner, N. V. Mehta, Kuber Publication



	В	achelor of Bu	siness Administratio	on (B.B.A.)	
Semester	VI	Course Title	Business English	Course Code	
Type of Course	AEC	Credit	02	Theory	02 Hours
Practical	NIL	Teaching Hours	30	Internal Marks	25
External Marks	25	Total Marks	50	External Exam Time	1 Hours
		CO	URSE OUTCOMES:		
Commun	icate ef		ofessional business set	ttings.	
			ss emails, letters, and	0	
			s and participate in bu	-	
			s jargon and terminolo		
Demonst	rate str	ong listening a	nd speaking skills in b	ousiness contexts.	
edagogy: Lectures	, Case S	Studies, Role I	Plays, Group Discuss	ions	
		C	OURSE CONTENT		
Unit-1 Business	s Writi		etters, and Reports		Hours:1
			of Business Emails		
• V	Vriting	Professional B	usiness Letters (Form	al and Informal)	
			ports: Structure, Clari		
	-	-	Recommendations		
			Business Writing: For	mal vs. Informal	
		cation Skills in			Hours:1
			re, Visuals, and Delive		,
	-	•		ng Opinions, Giving Feedb	ack
	-		guage of Negotiations		200
		-	-	te and Professional Langu ding to Business Conversa	-
		ulary and Ex	<u> </u>	ung to Dusiness converse	Hours:0
• Dusines				g., ROI, KPI, SWOT, PESTLE	
•				ressions in Business (e.g., "	
		," "game chang			
•				lication (e.g., "bring up," "f	ollow up,
	"take	e over")			
			REFERENCES		
Books:					
				<b>ach, by</b> Meenakshi Raman	and
			niversity Press		
		-	lete Guide by R.K. Gu	-	
• Engli Press	sn ior i	Susiness com	munication by Simor	n Sweeney, Cambridge Uni	versity
	iess Fn	olish Handho	<b>ok</b> by Paul Emmersor	n Macmillan	
		•	-	isiness Professionals by A	Andrea B
		on's Education		<b>~</b> j -	
• Journals and					
		usiness Comm			
		usiness comm	unication strategies a	nd writing tips in Harvard	Business
Revie	W				
• Websites/Or					
• Websites/Or o Busin	ess Eng	glish Pod (www	v.businessenglishpod.	com) bbc.co.uk/learningenglish`	



Bachelor of Business Administration (B.B.A.)						
Semester	VI	Course Title	Social Media and Blog Writing	Course Code		
Type of Course	AEC	Credit	02	Theory	02 Hours	
Practical	NIL	Teaching Hours	30	Internal Marks	25	
External Marks	25	Total Marks	50	External Exam Time	1 Hours	

- Create effective social media posts and blog content that engage readers and followers.
- Understand the principles of SEO and apply them to their social media and blog writing.
- Design content strategies for personal branding and business promotion.
- Analyze and evaluate the impact of content through metrics and engagement on various platforms.

Pedagogy: Workshops, projects, group discussions, case studies, other experiential methods

	COURSE CONTENT	
Unit-1	Introduction to Social Media and Blogging	Hours:12
	<ul> <li>Overview of Social Media: Platforms, Trends, and Influence</li> </ul>	
	<ul> <li>The Role of Blogs in Digital Communication and Marketing</li> </ul>	
	Introduction to Different Social Media Platforms (Facebook, Instagra	m, Twitter,
	LinkedIn, etc.)	
	Understanding the Audience: Targeting, Engagement, and Analytics	
	Content Creation for Social Media and Blogs: Writing Styles, Visuals,	and Media
	Platforms.	•
Unit – 2	Crafting Content for Social Media and Blogs	Hours:12
	Writing for Different Social Media Platforms: Tone, Language, and Style	
	Writing Engaging Blog Content: Structure, Headlines, and Call-to-Act	ion
	<ul> <li>Visual Content Creation: Use of Images, Videos, and Infographics</li> </ul>	
	<ul> <li>Introduction to SEO for Blogs and Social Media: Keywords, Tags, and</li> </ul>	Meta
	Descriptions	
	Consistency in Posting and Maintaining Content Calendar	r
Unit - 3	Managing Blogs and Social Media for Engagement	Hours: 06
	<ul> <li>Building a Blog: Platform Choices (WordPress, Blogger, Medium)</li> </ul>	
	Engaging the Audience: Commenting, Sharing, and Influencer Marke	ting
	Ethical Considerations and Content Copyright Issues	
	lopment Activities:	
	se study of successful social media campaigns and blogs.	
	rkshop on creating social media posts for different platforms	
	rkshop on Use of Canva	
	oup Discussion on various social media platforms, ethical issues related to	
	ial media marketing, popular blogs and social media accounts for learning be	
	oup Project: Develop a social media campaign for a fictional brand and writ	e a blog post
pro	omoting the campaign	
	REFERENCES	
	• Everybody Writes: Your Go-To Guide to Creating Ridiculously Good	<b>I Content</b> by
	Ann Handley.	
	• Social Media for Business: A Practical Guide to Facebook, Twitter, Li	nkedIn, and
	More, by S. V. Bhat, Wiley India	_
	• Social Media Marketing: A Practitioner's Guide, by Rajeev Bhat, PHI L	earning



- **The Art of Social Media: Power Tips for Power Users** by Guy Kawasaki and Peg Fitzpatrick
- **Blogging for Dummies** by Susannah Gardner and Shane Birley, Wiley
- The Art of Content Writing by R. K. Gupta, Cengage Learning India
- SEO and Social Media Marketing, by Harsh Agarwal, Packt Publishing.
- Effective Social Media Marketing: A Guide for Beginners, by Krishna D., Sage Publications India
- Journals and Articles:
  - Social Media Marketing: A Strategic Approach by Melissa S. Barker
  - Articles on blogging strategies and trends on HubSpot Blog or Neil Patel Blog
- Websites/Online Resources:
  - Medium (<u>www.medium.com</u>)
  - HubSpot Academy (<u>www.academy.hubspot.com</u>)
- Canva (<u>www.canva.com</u>) for content creation and design.